

# Privacy at Rival Group Inc.

**Rival Group Inc. has placed privacy and data security at the core of its company values**



**Established privacy program, supported by a privacy policy:**

<https://www.rivalgroup.io/pages/privacy>



**Designated DPO - You can request to access your information or have it deleted by contacting:**

[legal@rivalgroup.io](mailto:legal@rivalgroup.io)

## Security Measures in Place



ISO/IEC 27001:2013 certified



HIPAA/HITECH compliant



AWS is used to ensure cloud data-centers meet security and privacy best practice.



SOC2 Type 2 certified



Data is stored and processed in the USA or Canada, at the choice of the customer.



Controls are in place to meet the GDPR, CCPA, and COPPA requirements.



Staff are trained annually on relevant privacy practices.



Formal Third Party Review program with agreements in place to cover privacy and security.



CIS Benchmarks in place for Chat Lab. Environments monitored for ongoing compliance.



Incident response process tested annually with established breach notification procedures.

## More questions?

Amanda Alblas-Stepanov, Director of Security and Compliance, is happy to answer all your questions. Please coordinate with your contact from Rival Group, Reach3 Insights, or Rival Technologies to set up a meeting.